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Introduction to MFA (Multi Factor Authentication) One Time Set Up

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Introduction to MFA (Multi Factor Authentication)

What is MFA – Why should we use it?

- Multi-factor authentication acts as an additional layer of security to prevent unauthorized users from accessing these accounts, even when the password has been stolen.
- Businesses use multi-factor authentication to validate user identities and provide quick and convenient access to authorized users.
- Specific to BPHH dealers and Finance Companies, it is a new requirement of the the GLBA (Gramm-Leach-Bliley Act) - [Standards for Safeguarding Customer Information](#) – the Safeguards Rule, for short.
- MFA is often used interchangeably with two-factor authentication (2FA). 2FA is basically a subset of MFA since 2FA restricts the number of factors that are required to only two factors, while MFA can be two or more.

Introduction to MFA (Multi Factor Authentication)

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1. Log in with User ID and password



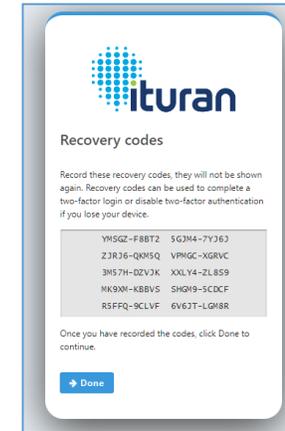
ituran
Login
Username
Password
Submit Forgot your password?
Remind Me Later

2. Choose Your Preferred Method to Authenticate from the drop down box.



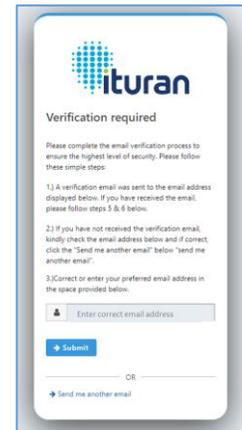
ituran
Enable two-factor
Select a method *
Authenticator app
Authenticator app
Email
SMS

3. Receive 10 On-time Use Recovery Codes in case you need them in the future



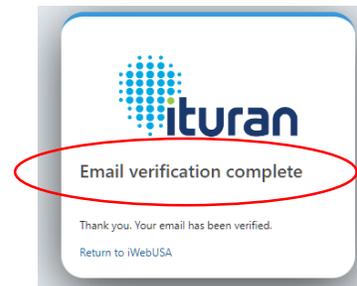
ituran
Recovery codes
Record these recovery codes, they will not be shown again. Recovery codes can be used to complete a two-factor login or disable two-factor authentication if you lose your device.
YMSZ-F8BT2 5G3M4-7Y36J
ZJRJ6-QKISQ VPKGC-XGRVC
3MS7H-DZVJK XXLY4-ZL8S9
MK9XH-KBBVS SHG9-5CDFC
RSFFQ-9CLVF 6VEJT-LGH8R
Once you have recorded the codes, click Done to continue.
Done

4. Verify and save your email address by [clicking on Link sent to your email address](#)

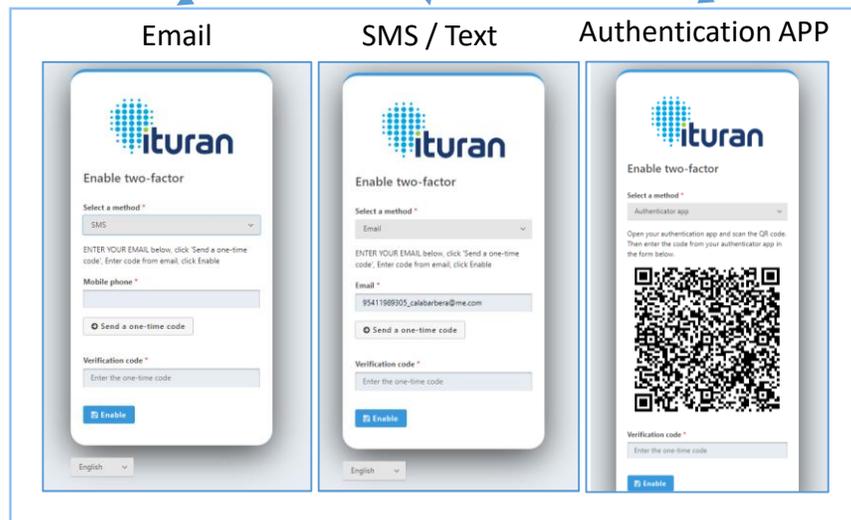


ituran
Verification required
Please complete the email verification process to ensure the highest level of security. Please follow these simple steps:
1) A verification email was sent to the email address displayed below. If you have received the email, please follow steps 5 & 6 below.
2) If you have not received the verification email, kindly check the email address below and if correct, click the "Send me another email" below "send me another email".
3) Correct or enter your preferred email address in the space provided below.
Enter correct email address
Submit
OR
Send me another email

5. Verification Complete Message signals a successful set up of MFA



ituran
Email verification complete
Thank you. Your email has been verified.
Return to iWebUSA



Email SMS / Text Authentication APP

Enable two-factor
Select a method *
SMS
ENTER YOUR EMAIL below, click 'Send a one-time code'. Enter code from email, click Enable
Mobile phone *
Send a one-time code
Verification code *
Enter the one-time code
Enable

Enable two-factor
Select a method *
Email
ENTER YOUR EMAIL below, click 'Send a one-time code'. Enter code from email, click Enable
Email *
95411989303_calarbarbena@me.com
Send a one-time code
Verification code *
Enter the one-time code
Enable

Enable two-factor
Select a method *
Authenticator app
Open your authentication app and scan the QR code. Then enter the code from your authenticator app in the form below.
Verification code *
Enter the one-time code
Enable

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One Time Set Up – Existing User Email

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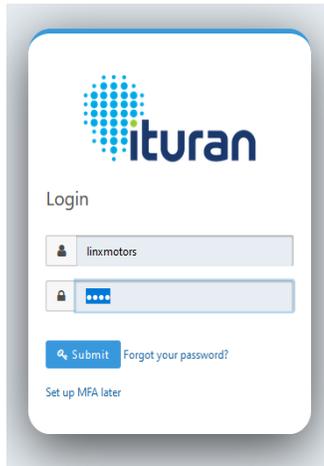
Setting Remember Me

Forgot your password

One-time codes on your phone

Go to iwebusa.ituranusa.com

Login with your iwebusa username and password



ituran
Login
linxmotors
[password]
Submit Forgot your password?
Set up MFA later

Click submit

Be sure to complete the set up by clicking the link in the verification email



Choosing Email as your preferred method will direct you to the Enable two-factor instructions for email.

Be sure to enter the **correct** email address in the box so the MFA process will send your one-time secret code to the right email inbox and click 'Send a one-time code'.

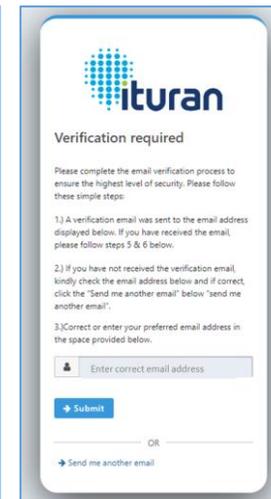
Check the inbox of the email that you provided for an email from Ituran. It will have the code that you should then enter into the 'Two Factor code' box.

Then press enable

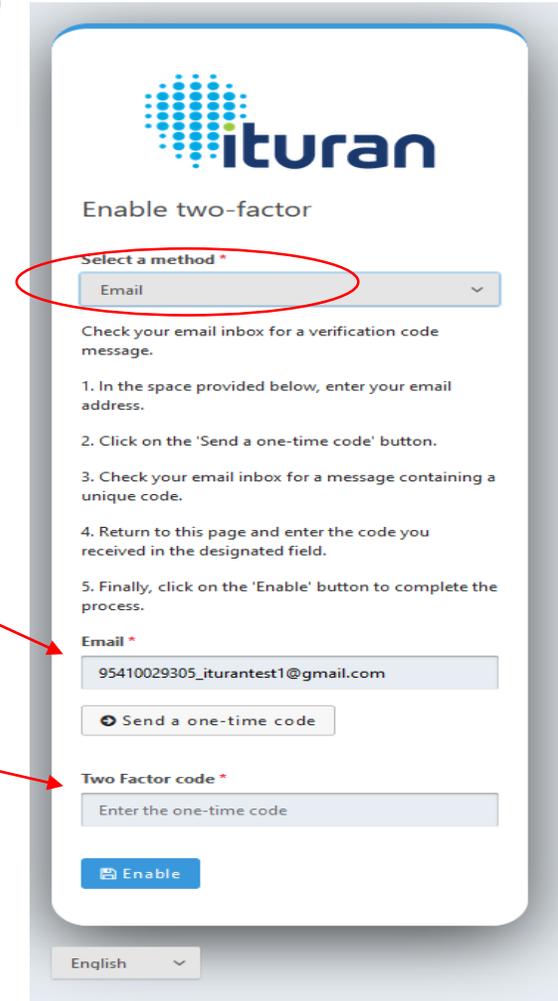


Two-factor authentication has been enabled
ituran
Recovery codes
Record these recovery codes, they will not be shown again. Recovery codes can be used to complete a two-factor login or disable two-factor authentication if you lose your device.
MGDXG-RD3GS 2Z7BR-VK2ZH
ZP3VZ-V5RYR 9QKSK-KFWMY
ZPT32-SHQYR K4CG9-R776Q
JVTD0-BKZ2P 48Z9F-CS3K3
WBPGD-BFD7B XD7DB-4LZVF
Once you have recorded the codes, click Done to continue.
Done

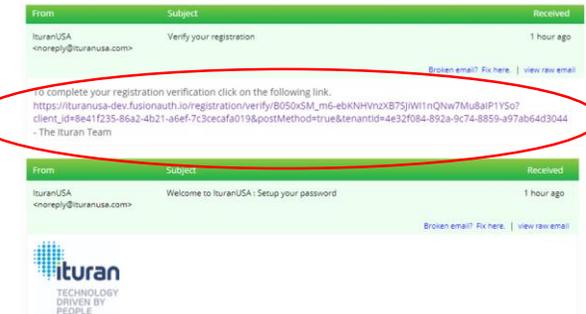
The final stage of set up for all three methods will be to receive an email with a verification link that has to be clicked to complete the process



ituran
Verification required
Please complete the email verification process to ensure the highest level of security. Please follow these simple steps:
1.) A verification email was sent to the email address displayed below. If you have received the email, please follow steps 5 & 6 below.
2.) If you have not received the verification email, kindly check the email address below and if correct, click the "Send me another email" below "send me another email".
3.) Correct or enter your preferred email address in the space provided below.
Enter correct email address
Submit
OR
Send me another email



ituran
Enable two-factor
Select a method *
Email
Check your email inbox for a verification code message.
1. In the space provided below, enter your email address.
2. Click on the 'Send a one-time code' button.
3. Check your email inbox for a message containing a unique code.
4. Return to this page and enter the code you received in the designated field.
5. Finally, click on the 'Enable' button to complete the process.
Email *
95410029305_iturantest1@gmail.com
Send a one-time code
Two Factor code *
Enter the one-time code
Enable
English



From: IturanUSA <noreply@ituranusa.com>
Subject: Verify your registration
Received: 1 hour ago
To complete your registration verification click on the following link.
https://ituranusa-dev.fusionauth.io/registration/verify/B050xSM_m6-ebKNHvnx2B75jW1nQnw7Mu8aP1Y5o?client_id=8e41f235-86a2-4b21-a6ef-7c3cecafa019&postMethod=true&tenantid=4e32f084-892a-9c74-8859-a97ab64d3044
- The Ituran Team

Introduction to MFA (Multi Factor Authentication)

One Time Set Up – Existing User

SMS / Text

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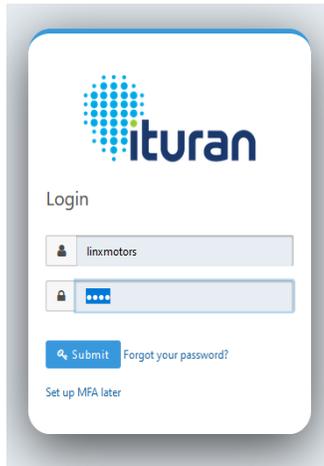
Setting Remember Me

Forgot your password

One-time codes on your phone

Go to iwebusa.ituranusa.com

Login with your iwebusa username and password



Click submit

Be sure to complete the set up by clicking the link in the verification email



Choosing SMS as your preferred method will direct you to the Enable two-factor instructions for SMS.

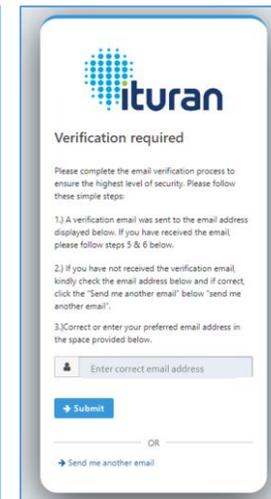
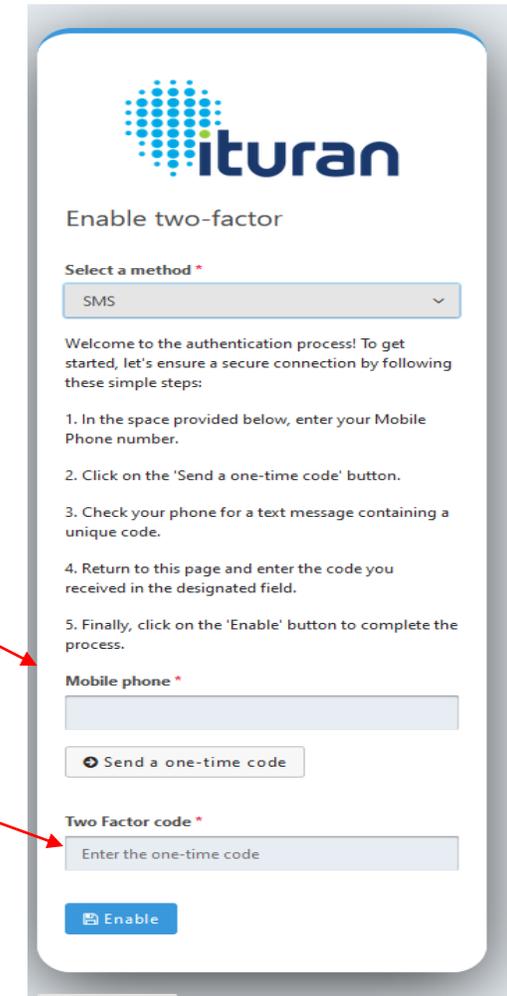
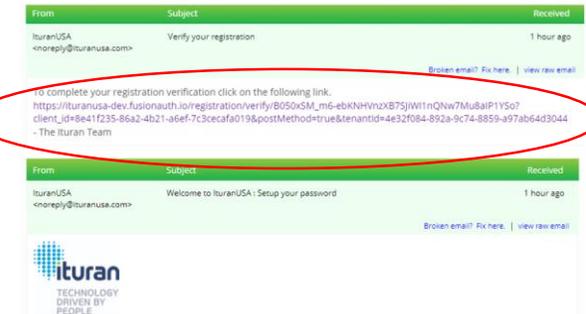
Be sure to enter the **correct** phone number in the box so the MFA process will send your one-time secret code to the right number and then click 'Send a one-time code'.

Check your text messages on your phone for one from Ituran. It will have the code that you should then enter into the 'Two Factor code' box.

Then press enable



The final stage of set up for all three methods will be to receive an email with a verification link that has to be clicked to complete the process

Introduction to MFA (Multi Factor Authentication)

One Time Set Up – Existing User Authenticator App

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Go to iwebusa.ituranusa.com

Login with your iwebusa
username and password



Click submit

Be sure to
complete the set
up by clicking the
link in the
verification email



Choosing Authenticator App as your preferred method starts by opening your app and scanning the QR code displayed in the instructions.

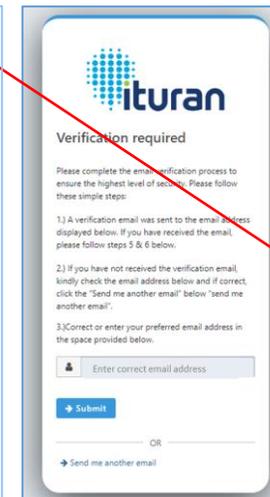
Your app will then provide you a one-time secret code that you can enter into the Two Factor code box.

For most Authenticator Apps, the code displayed in the app will refresh every 30 seconds. Use the most recent one.

Then press enable



The final stage of set up for all three methods will be to receive an email with a verification link that has to be clicked to complete the process




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One Time Set Up – New User

Setting up your initial password

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Email

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A NEW user has an extra step at the beginning of the set up.

The user will receive an email to the email address that was entered when the administrator set the user up on Ituran ControllIT.

This email will have a link that, when clicked, will verify the email is working, is correct and is now verified.

Next a second email will be set that has a link that when clicked, will start the process to create a desired password.

Once both step are complete, the user can begin the process of setting up the their Multi Factor Authentication preferences

1

From	Subject	Received
ituranUSA <noreply@ituranusa.com>	Verify your registration	1 hour ago

Broken email? [Fix here.](#) | [view raw email](#)

To complete your registration verification click on the following link.
https://ituranusa-dev.fusionauth.io/registration/verify/B050xSM_m6-ebKNHVnzXB7SjIW11nQNw7Mu8aIP1YSo?client_id=8e41f235-86a2-4b21-a6ef-7c3cecafa019&postMethod=true&tenantId=4e32f084-892a-9c74-8859-a97ab64d3044
- The Ituran Team

2

From	Subject	Received
IturanUSA <noreply@ituranusa.com>	Welcome to IturanUSA : Setup your password	1 hour ago

Broken email? [Fix here.](#) | [view raw email](#)

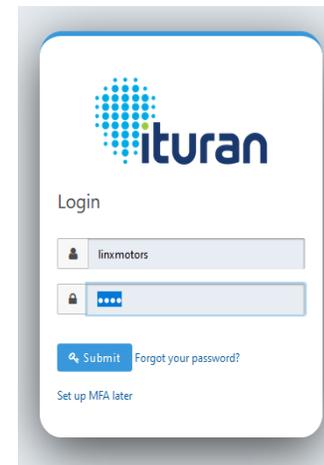


TECHNOLOGY
DRIVEN BY
PEOPLE

Dear Customer,

Your account has been created and you must first setup a password by clicking on the link below.
https://ituranusa-dev.fusionauth.io/password/change/hbNf9jOFETCrYog7nj2e4cfrF-L74VEafQ2UQaONGoA?client_id=8e41f235-86a2-4b21-a6ef-7c3cecafa019&tenantId=4e32f084-892a-9c74-8859-a97ab64d3044
If you have any questions, please contact our 24/7 Customer Service at 1-866-543-5433

Sincerely,
Your Ituran USA Customer Service Team
www.ituranusa.com



ituran

Login

linxmotors

Submit Forgot your password?

Set up MFA later

Go to iwebusa.ituranusa.com

Login with your iwebusa username and newly created password

Introduction to MFA (Multi Factor Authentication)

One Time Set Up – New User Email

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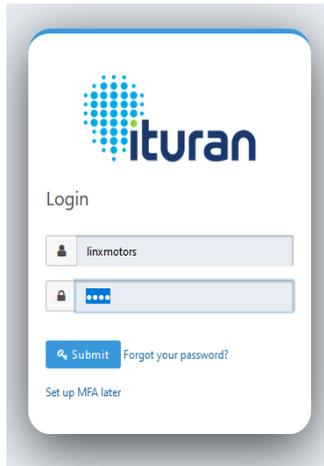
Setting Remember Me

Forgot your password

One-time codes on your phone

Go to iwebusa.ituranusa.com

Login with your iwebusa username and password



Login form with fields for username (linxmotors) and password, a 'Submit' button, and a 'Set up MFA later' link.

Click submit

Be sure to complete the set up by clicking the link in the verification email



Choosing Email as your preferred method will direct you to the Enable two-factor instructions for email.

Be sure to enter the **correct** email address in the box so the MFA process will send your one-time secret code to the right email inbox and click 'Send a one-time code'.

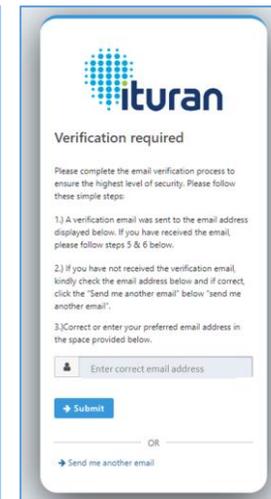
Check the inbox of the email that you provided for an email from Ituran. It will have the code that you should then enter into the 'Two Factor code' box.

Then press enable

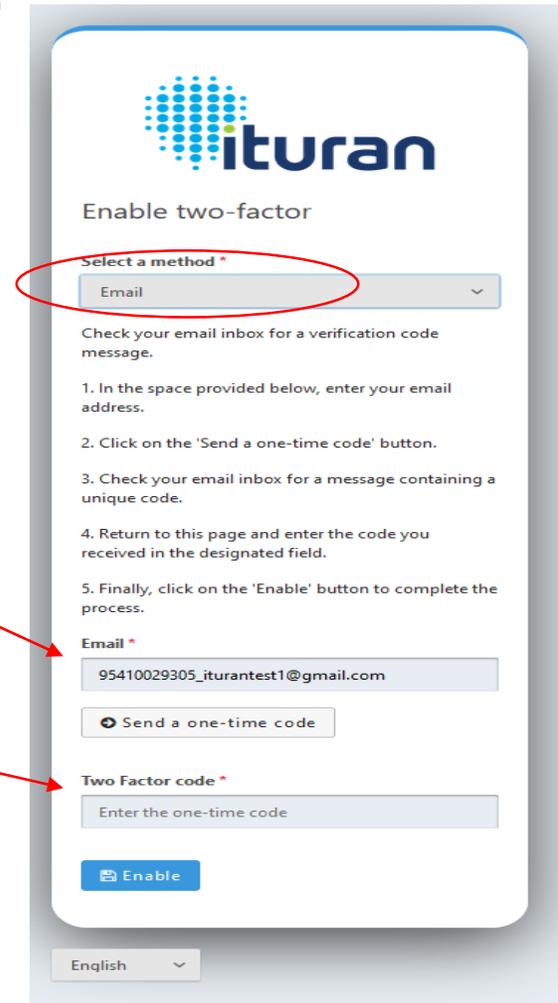


Recovery codes screen showing a list of 12 codes and a 'Done' button.

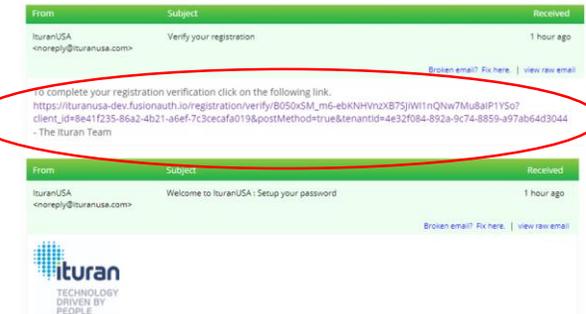
The final stage of set up for all three methods will be to receive an email with a verification link that has to be clicked to complete the process



Verification required screen with a text input field for email address, a 'Submit' button, and a 'Send me another email' link.



Enable two-factor screen with a dropdown menu for 'Select a method' (Email is selected), instructions, an email input field (95410029305_iturantest1@gmail.com), a 'Send a one-time code' button, a 'Two Factor code' input field, and an 'Enable' button.



Two email screenshots. The top one shows a verification link: https://ituranusa-dev.fusionauth.io/registration/verify/B050xSM_m6-ebKNHvnx2B75jW1nQnw7Mu8aP1Y5o?client_id=8e41f235-86a2-4b21-a6ef-7c3cecafa019&postMethod=true&tenantid=4e32f084-892a-9c74-8859-a97ab64d3044. The bottom one shows a 'Welcome to IturanUSA' email with a 'Setup your password' link.

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One Time Set Up – New User

SMS / Text

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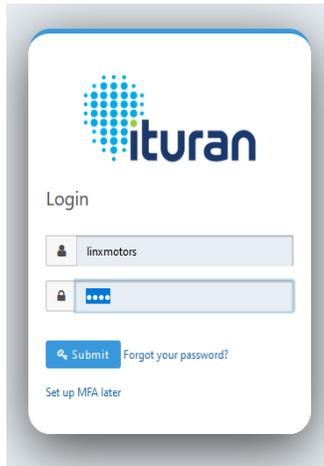
Setting Remember Me

Forgot your password

One-time codes on your phone

Go to iwebusa.ituranusa.com

Login with your iwebusa username and password



Click submit

Be sure to complete the set up by clicking the link in the verification email



Choosing SMS as your preferred method will direct you to the Enable two-factor instructions for SMS.

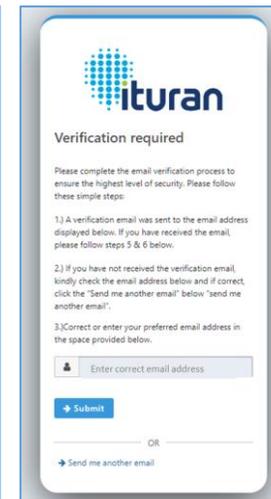
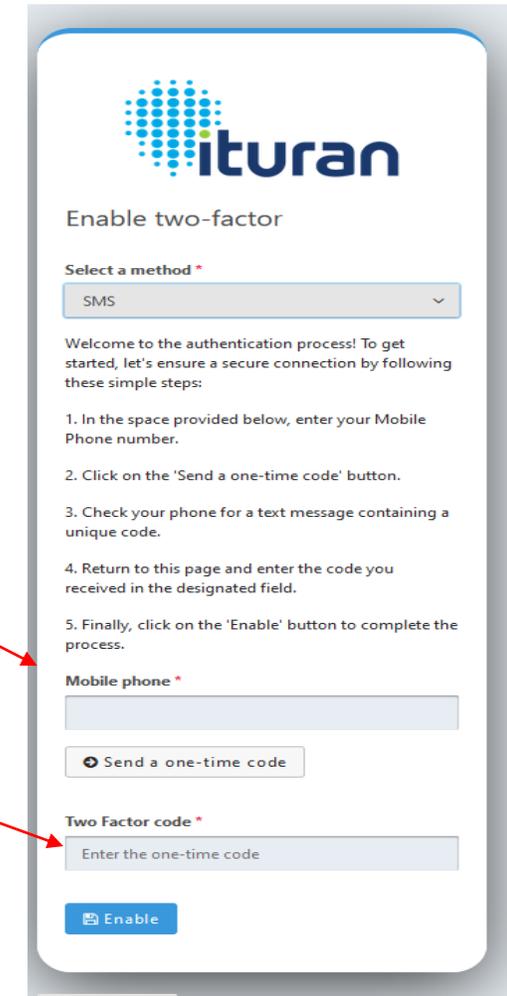
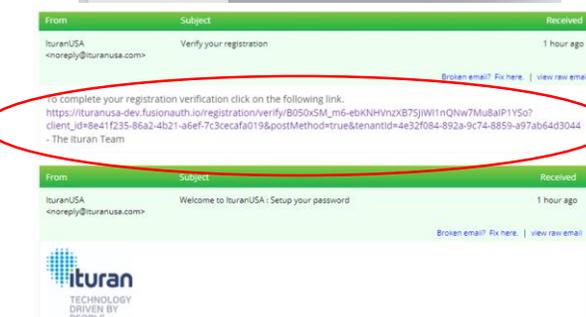
Be sure to enter the **correct** phone number in the box so the MFA process will send your one-time secret code to the right number and then click 'Send a one-time code'.

Check your text messages on your phone for one from Ituran. It will have the code that you should then enter into the 'Two Factor code' box.

Then press enable



The final stage of set up for all three methods will be to receive an email with a verification link that has to be clicked to complete the process

Introduction to MFA (Multi Factor Authentication)

One Time Set Up – New User Authenticator App

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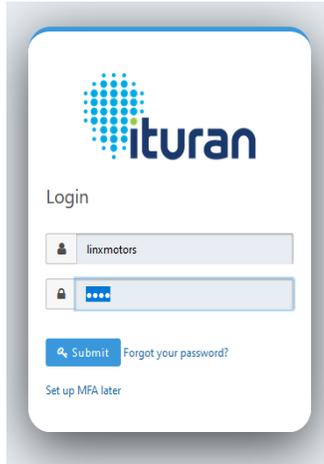
Setting Remember Me

Forgot your password

One-time codes on your phone

Go to iwebusa.ituranusa.com

Login with your iwebusa
username and password



Click submit

Be sure to
complete the set
up by clicking the
link in the
verification email



Choosing Authenticator App as your preferred method starts by opening your app and scanning the QR code displayed in the instructions.

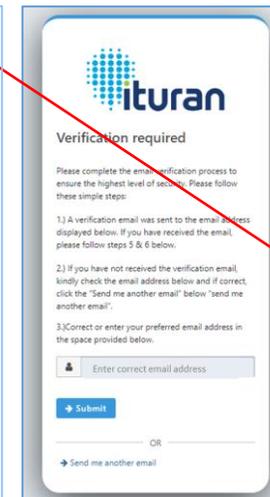
Your app will then provide you a one-time secret code that you can enter into the Two Factor code box.

For most Authenticator Apps, the code displayed in the app will refresh every 30 seconds. Use the most recent one.

Then press enable



The final stage of set up for all three methods will be to receive an email with a verification link that has to be clicked to complete the process




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Adding Additional 2 Factor Methods

New OR Existing Users

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New or Existing User

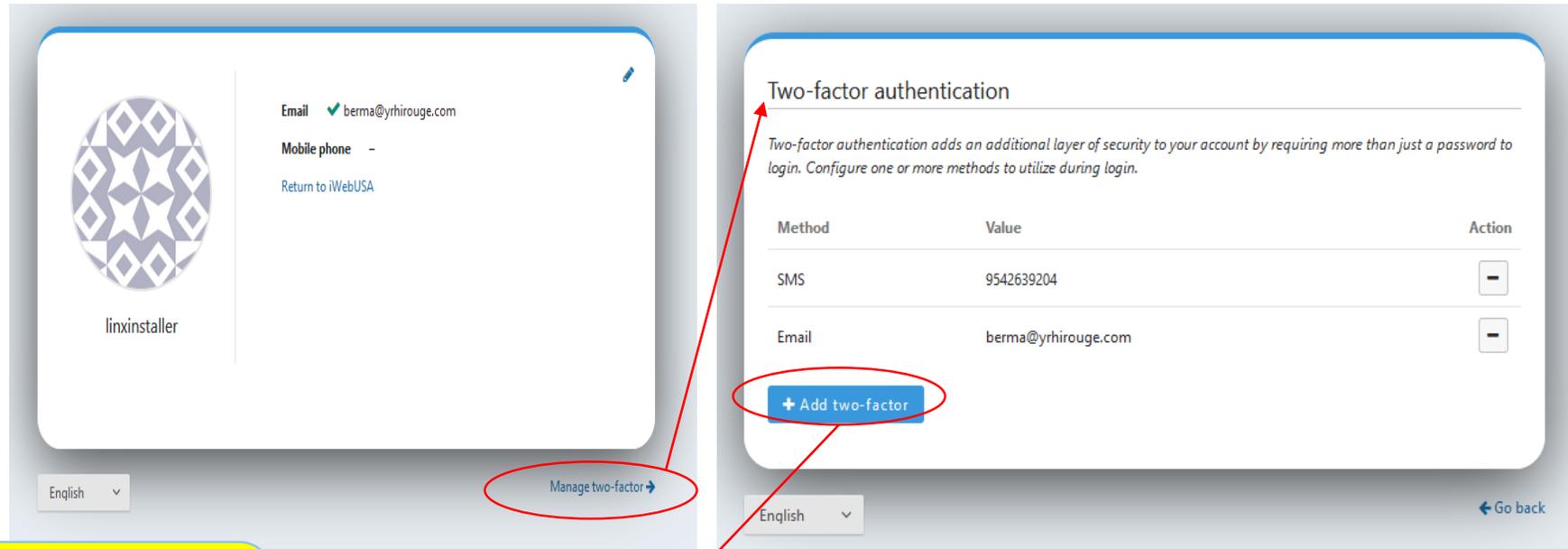
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Forgot your password

One-time codes on your phone



The image shows two screenshots from a user interface. The left screenshot shows a user profile for 'linxinstaller' with email 'berma@yrhirouge.com' and a 'Manage two-factor' link. The right screenshot shows the 'Two-factor authentication' settings page with a table of methods and an 'Add two-factor' button.

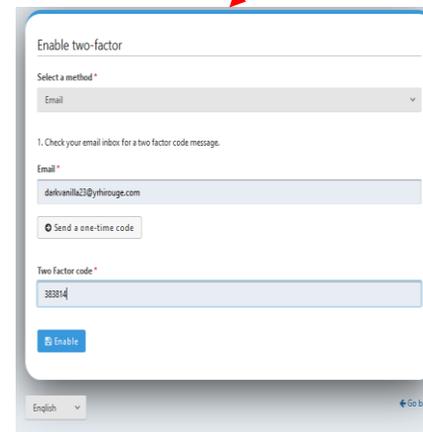
Method	Value	Action
SMS	9542639204	-
Email	berma@yrhirouge.com	-

It's a good idea to have multiple authentication methods in case one is unavailable



Click Manage two factor to add or disable multiple two factor authentication methods.

From here you can add new authentication method by pressing add two factor and entering the email, phone number, or scanning the app and inserting the one-time code.



The image shows the 'Enable two-factor' form with fields for 'Select a method', 'Email', and 'Two Factor code', and an 'Enable' button.

Introduction to MFA (Multi Factor Authentication) Logging in once you have completed the Set up

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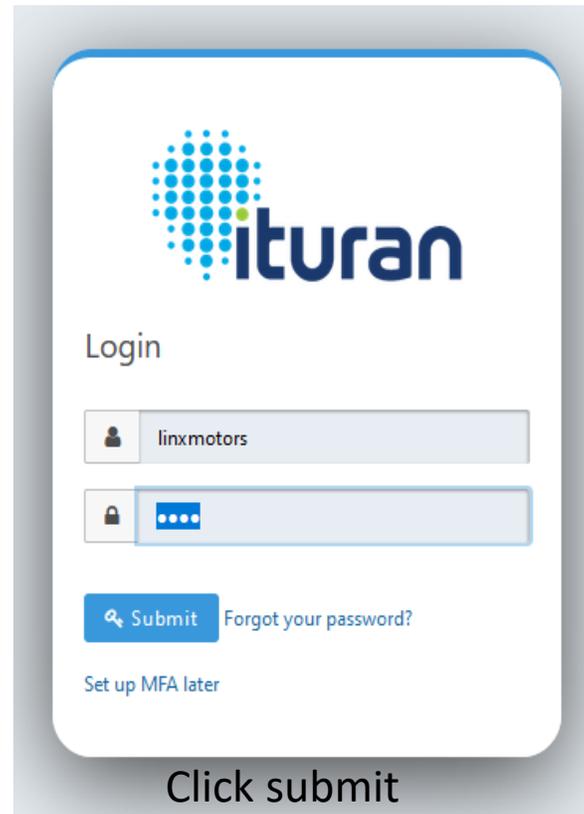
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The login screen features the Ituran logo at the top. Below it, the word "Login" is displayed. There are two input fields: the first is for the username, containing "linxmotors", and the second is for the password, shown as a series of dots. A blue "Submit" button is located below the password field, with a link for "Forgot your password?" to its right. At the bottom left, there is a link that says "Set up MFA later".

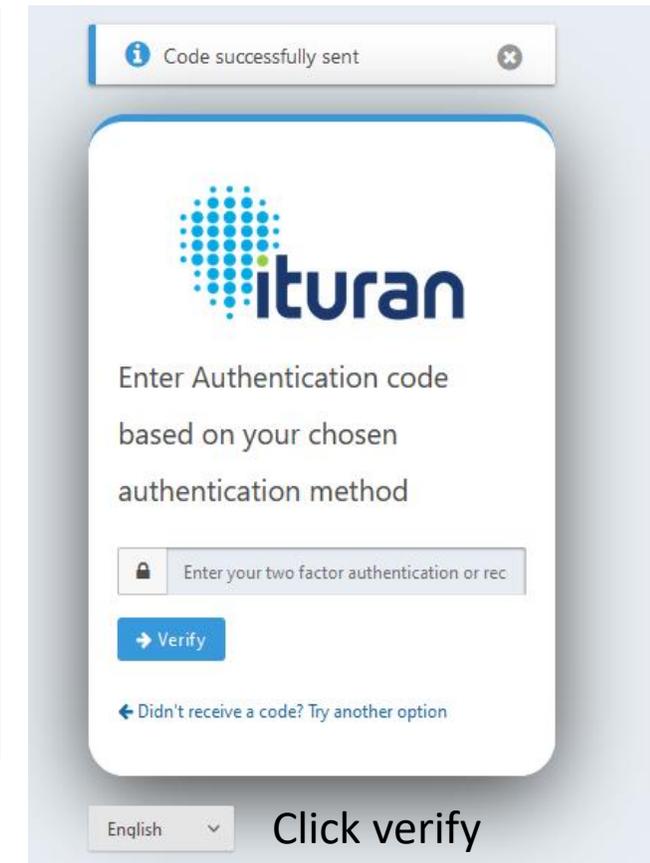
Click submit

Go to iwebusa.ituranusa.com

Login with your iwebusa
username and password.

In the box provided, enter the one-
time secret code sent to your chosen
authentication method and click
verify.

This should log you in and send you
to the Ituran ControlIT main screen.



The verification screen shows a notification at the top: "Code successfully sent". Below the Ituran logo, the text reads "Enter Authentication code based on your chosen authentication method". There is an input field for the code with a lock icon on the left and the placeholder text "Enter your two factor authentication or rec". A blue "Verify" button is positioned below the input field. At the bottom, there is a link: "← Didn't receive a code? Try another option". A language dropdown menu is visible at the bottom left, set to "English".

Click verify

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Setting Remember Me

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The screenshot shows the Ituran login interface. At the top is the Ituran logo. Below it, the text reads: "Enter Authentication code based on your chosen authentication method". There is a text input field with a lock icon and the placeholder text "Enter your two factor authentication or rec". Below the input field is a checkbox labeled "Trust this computer for 30 days" with an information icon. This checkbox is circled in red. Below the checkbox is a blue "Verify" button. At the bottom, there is a link: "← Didn't receive a code? Try another option".

If you Check the Trust this computer for 30 days check box, you will not be required to perform the second factor authentication on that computer for 30 days.

You will be logged in and go directly to Ituran ControlIT with only the user id and password

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Forgot you password

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New User

Email

SMS

Authenticator APP

Adding 2 Factor Methods

New or Existing User

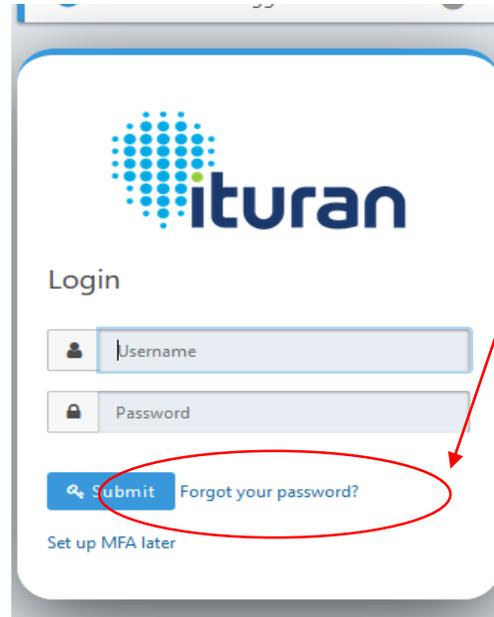
Future Log In

Logging in

Setting Remember Me

Forgot your password

One-time codes on your phone



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Login

Username

Password

Submit Forgot your password?

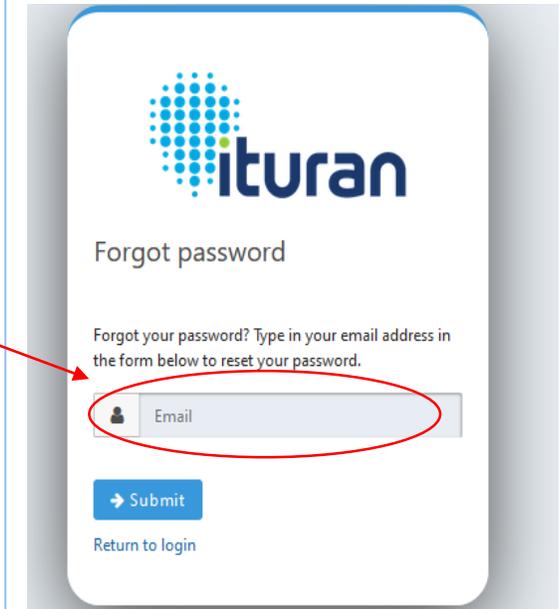
Set up MFA later

If you forgot your password press forgot password and enter your verified email and press submit

You will receive an email with a link to reset your password.

Click the link then,

Enter your one-time authentication code and then enter your new password.



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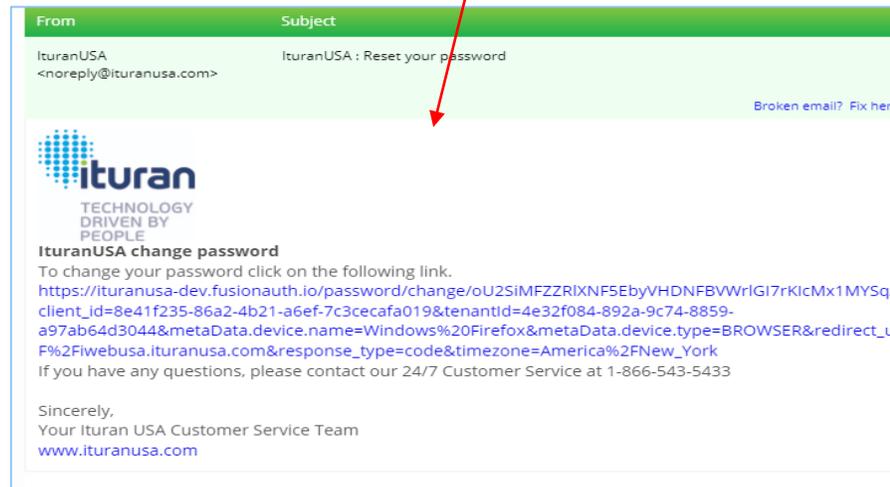
Forgot password

Forgot your password? Type in your email address in the form below to reset your password.

Email

Submit

Return to login



From: IturanUSA <noreply@ituranusa.com>

Subject: IturanUSA : Reset your password

Broken email? Fix here.

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TECHNOLOGY
DRIVEN BY
PEOPLE

IturanUSA change password

To change your password click on the following link.
https://ituranusa-dev.fusionauth.io/password/change/oU2SIMFZZRlXNF5EbyVHDNFBVWriGI7rKicMx1MYSqAclient_id=8e41f235-86a2-4b21-a6ef-7c3cecfa019&tenantId=4e32f084-892a-9c74-8859-a97ab64d3044&metaData.device.name=Windows%20Firefox&metaData.device.type=BROWSER&redirect_url=https://www.ituranusa.com&response_type=code&timezone=America%2FNew_York

If you have any questions, please contact our 24/7 Customer Service at 1-866-543-5433

Sincerely,
Your Ituran USA Customer Service Team
www.ituranusa.com



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Update your password

Password

Confirm password

Submit

English

Clicking the link in the email will display the Update your password prompts. Put in your new password and then again to confirm the exact spelling. Then click submit

Introduction to MFA (Multi Factor Authentication)

One Time on your phone

Overview

What is MFA – Why Use IT

Set Up Flow

One Time Set Up

Existing User

Email

SMS

Authenticator APP

New User

Email

SMS

Authenticator APP

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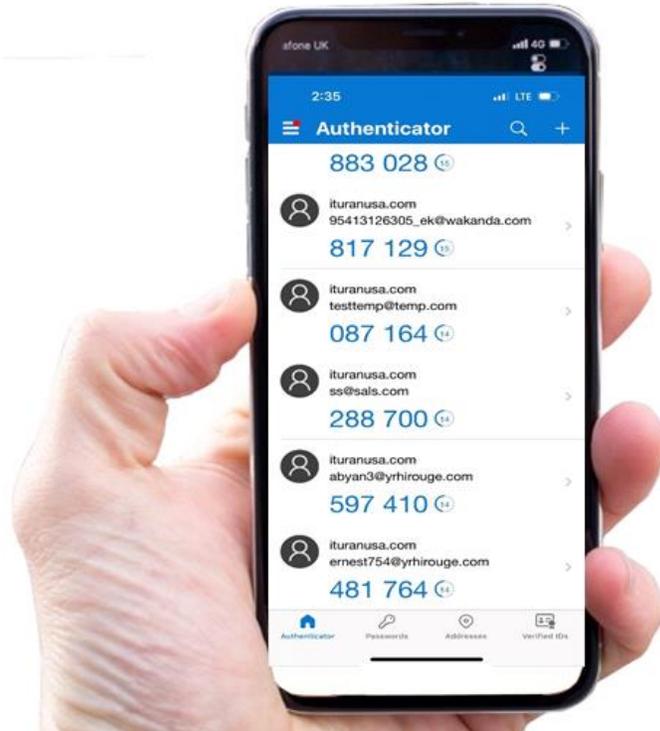
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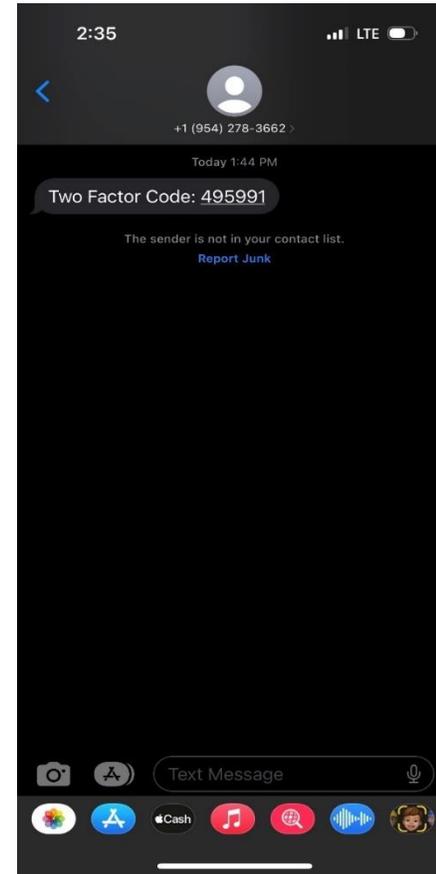
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SMS Text



email

